

## FACT SHEET

ETHI COMMITTEE APPEARANCE 2023-10-16

# Compliance

### COMPLIANCE ACTIVITIES IN NUMBERS: 2021-2022, 2022-2023 AND 2023-2024 (30 SEPTEMBER 2023)

| Activity  | 2021-22 | 2022-23           | 2023-24<br>30 Sept |
|---|---------|-------------------|--------------------|
| Preliminary assessments initiated   | 22      | 30 (31% increase) | 7                  |
| Initiated due to external allegations   | 8       | 17                | 4                  |
| Initiated as a result of internal monitoring  | 14      | 13                | 3                  |
| Cases closed at the preliminary assessment stage  | 14      | 27 (48% increase) | 8                  |
| Investigations initiated  | 1       | 3                 | Nil                |
| Investigations ceased   | 3       | 6                 | 1                  |
| Investigations completed/Report on Investigation<br>Note: Mark Aldridge, President & CEO, MCAP Commercial LP<br>(21-22) | 1       | Nil               | Nil                |
| Compliance assessments  | 90      | 74                | 3                  |
| Advisory letters <sup>1</sup>   | 49      | 10                | 7                  |

<sup>&</sup>lt;sup>1</sup> Numbers reflect the letters sent by Compliance, by RCSD at Compliance's requests.

#### STATISTICS FOR EXEMPTION REQUESTS

|                               | 2021-22 | 2022-23 | 2023-24 |
|-------------------------------|---------|---------|---------|
|                               |         |         | 30 Sept |
| Number of exemption requests  | 6       | 8       | 8       |
| Exemptions carried over       | 3       | 2       | 2       |
| Exemption granted             | 2       | 0       | 3       |
| Exemption denied              | 3       | 6       | 4       |
| Exemption withdrawn           | 2       | 2       | 2       |
| Exemptions active at year end | 2       | 2       | 1       |

#### VERIFICATIONS

|  | 2021-22        | 2022-23       | 2023-24      |
|--|----------------|---------------|--------------|
|  |                |               | 30 Sept      |
| Number of MCRs verified                          | 1,813*         | 1507**        | 552          |
| Accurate MCRs                                    | 1,559 (85.99%) | 1329 (88.01%) | 464 (86.06%) |
| Inaccurate MCRs                                  | 169 (9.32%)    | 128 (8.48%)   | 63 (11.41%)  |
| Communication did not happen                     | 70 (3.86%)     | 50 (3.31%)    | 25 (4.53%)   |
| Number of DPOHs who have completed verifications | 328            | 287           | 115          |

\*15 Unable to verify

\*\*3 Unable to verify

Active files = **43** (12 October 2023; 41); (30 September 2023)

Preliminary Assessments: **34** (12 October 2023); 32 (30 September 2023) Investigations: 4 (one to be referred, two to be ceased, one Report to Parliament)

Suspended: 6 (5 with peace officer and 1 waiting for report to cease)